



Docket No.: 8827.012.00-US
(PATENT)

2154
S/A

7-16-03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:
Shi-Yue Qiu

Application No.: 09/902,094

Group Art Unit: N/A

Filed: July 11, 2001

Examiner: Not Yet Assigned

For: EARLY WARNING IN E-SERVICE
MANAGEMENT SYSTEMS

FIRST PRELIMINARY AMENDMENT

Mail Stop Non-Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RECEIVED

JUN 30 2003

Technology Center 2100

Dear Sir:

INTRODUCTORY COMMENTS

Prior to examination on the merits, please amend the above-identified U.S. patent application as follows: